

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Donald J. Palmer et al. Examiner: Lambert L. Tran  
Serial No.: 09/686,007 Art Unit: 2142  
Filed: October 10, 2000 Docket No.: 10006545-1  
Title: INTERNET PRINT MANAGING SYSTEM AND METHOD WITH PRINT  
SERVICES STATISTICAL ANALYSIS

#4A  
5.3 and  
2/9/04  
**OFFICIAL****AMENDMENT AND RESPONSE****RECEIVED**  
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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

FEB 04 2004

Dear Sir/Madam:

This Amendment and Response is in reply to the Non-Final Office Action mailed November 5, 2003. Please amend the above-identified patent application as follows:

02/10/2004 SFORD1 00000001 082025 09686007  
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## FAX TRANSMITTAL COVER SHEET

Date: February 4, 2004

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<b>To:</b> Examiner Lambert L. Tran	<b>From:</b> Scott A. Lund
<b>Company:</b> USPTO	<b>Re:</b> Amendment and Response to OA mailed 11/5/03
<b>Your Ref.:</b> 09/686,007	<b>Our Ref.:</b> 10006545-1 H302.141.101
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